

## **RESILIA™ Practitioner Course**

### **COURSE DURATION**

- **Two-day/ 15-hour course (E-learning or blended classroom)**

### **COURSE DESCRIPTION**

**This course helps individuals apply what they learned in the RESILIA Foundation in practical situations. It provides an architectural framework that helps the student identify contextual dependencies for the application of cyber resilience controls and integration of cyber resilience and ITSM practices and processes.**

**The purpose of the foundation qualification is to apply information and knowledge of cyber resilience controls and the integration of cyber resilience and ITSM in a practical manner.**

**The benefits of RESILIA™ certification:**

- **Helps minimize any damage from a security breach and supports fast recovery**
- **Helps build cyber resilience into your existing processes.**
- **Helps establish a common language for cyber resilience across your organization**
- **Builds the confidence and insight to design and deliver cyber resilient strategies and services across your organization as well as with your customers and suppliers.**

### **WHAT YOU GET**

- **Expert Instructor lead training**
- **Student Courseware Kit (print or video license)**
- **Official sample exams to help prepare for the test**

### **COURSE OUTLINE**

**Chapter 01 Course Introduction**

**Chapter 02 Think Different**

**Lesson – A Different Perspective**

**Lesson – A Different Way of Doing**

**Lesson – Summary**

**Quiz - Introduction to Cyber Resilience**

## **Chapter 03 Risk Management**

**Lesson – Risk Terminology**

**Lesson - Risk Management in Action**

**Lesson – Risk Treatment**

**Summary - Risk Management**

**Quiz - Risk Management**

## **Chapter 04 – CSI Approach to Becoming Cyber Resilient**

**Lesson – Applying the CSI Approach**

**Lesson – 7-Steps to Cyber Resilience Improvement**

**Lesson – Manage Control Objectives**

**Summary - CSI Approach to Becoming Cyber Resilient**

**Quiz - CSI Approach to Becoming Cyber Resilient**

## **Chapter 05 Service Strategy**

**Lesson – Strategy Control Objectives**

**Lesson – Strategy Processes & Cyber Resilience**

**Lesson – Segregation of Duties**

**Lesson - 7-Steps of Improvement**

**Summary – Service Strategy**

**Quiz - Service Strategy Quiz**

## **Chapter 06 – Service Design**

**Lesson - Service Design Control Objectives**

**Lesson - Control Objectives**

**Lesson – Design Processes & Cyber Resilience**

**Summary - Cyber Resilience Strategy**

**Quiz - Service Design**

## **Chapter 07 –Transition**

**Lesson – Transition Control Objectives**

**Lesson – Transition & Cyber Resilience**

**Summary – Service Transition**

**Quiz – Service Transition**

## **Chapter 08 - Operation**

**Lesson – Operation Control Objectives**

**Lesson – Operation Processes, Functions & Cyber Resilience**

**Summary - Operation**

**Quiz – Operation**

## **Chapter 09 – RESILIA Practitioner Summary**

**Lesson - Summary**

**Lesson – Exam Preparation**

## **WHO SHOULD ATTEND?**

**The qualification is aimed at professionals within the following areas:**

- **IT and security functions**
- **Risk and compliance functions**
- **Business Continuity function**
- **Operations and Marketing**
- **Corporate Security Officer/ Manager**
- **IT Security Officer/ Manager**

## **PREREQUISITES**

- **RESILIA foundation certification**

***Recommended***

- **Basic understanding of IT Security**
- **Basic understanding of Service Management**
- **ITIL Foundation Course**